



Annual General Price Increase 2022

Dear Valued Customer,

Well, what an annus horribilis year we have all had with so many unforeseen challenges to accompany the trials and tribulations of the ever-evolving world of transportation. It goes without saying that we here at ONE Logistics sincerely hope that you, your family and those close to you are continuing to stay safe and well during these ongoing difficult times.

Our global economic environment remains completely unpredictable, with the cost of exporting and importing being driven by unseen rises in both direct and indirect costs associated with both air and sea movements. Add the unpredicted inflation levels (both here in the UK and elsewhere globally), along with important administrative costs related to regulatory and security measures, which are constantly updated by national and international authorities, it is fair to say that we all hope 2022 shows improvements in all areas of business costs.

To ensure we can continue to support our clients going forward, from **1st January 2022**, prices will increase by an average of **4.9% for all our international express products**. We have also made some changes to optional services and surcharges which we will distribute shortly. All these changes are effective from 1st January 2022. For any customers where we provide spot pricing, this increase will be automatically included in any quotes from 1st January 2022.

In closing, may we take this opportunity to wish you all a Happy, Healthy & Prosperous 2022. We look forward to working with you all in the forthcoming year ahead and hope we all have brighter days ahead.

Yours Sincerely,

Jonny, Mike & Anthony

